

# GUNDULA GREEN & PAMELA STANFORD MEDIA

LUNOVIS VERLAG BERLIN · LUNOVIS DESIGN · LUNOVIS MUSIC · G&S PRODUCTIONS  
PUBLISHING HOUSE · LABEL · GRAPHIC DESIGN · WEB DESIGN · MUSIC PRODUKTION · LIVE

## Revocation instruction

for usage of the online store [www.lunovis.info](http://www.lunovis.info) by consumers

### Revocation Rights

the customer (as a consumer according to section 13 of the German Civil Code (BGB)) can cancel your contract explanation within 14 days without giving any reasons in writing (e.g. letter, fax, e-mail) or - if the item has been delivered before expiry of said term - by returning the goods. The term starts with receipt of these instructions in writing, but not before delivery of the goods to the recipient (in case of recurring deliveries of the same type of goods not before receiving the first partial delivery) and not before the information duties according to article 246 section 2 German Civil Code (EGBGB) in combination with section 1 subsection 2 German Civil Code (EGBGB) as well as section 312e, subsection 1 German Civil Code (BGB) in combination with article 246 section 3 German Civil Code (EGBGB) have been fulfilled. For the ensuring of the revocation period the timely sending of the cancellation or the thing is enough. The is sufficient to send the revocation or thing.

Please send your revocation to:

Gundula Green & Pamela Stanford Media  
Sebastian Nagel  
Solmsstr. 9  
10961 Berlin  
Deutschland  
mail @ lunovis . info  
Tel: +49 (0)30 612 015-02

### Consequences of revocation

The Consequences of Cancellation In case of an effective cancellation, both parties shall return the received goods, payments and all other derived benefits (e.g. interest). In case the customer is unable to return any or all of the received goods and benefits or in case he returns them in a diminished state, the customer shall compensate us for the lost value. This shall not apply to objects when the reduction of their value is caused exclusively by testing them - e.g. the way a customer in a brick and mortar store may evaluate merchandise.

Incidentally, the customer is free to avoid the obligation to compensate the contractual partner for lost value due to using the object as intended by not using the object like his/her property and by refraining from all use that may result in a value loss. To the extent possible, the customer shall return objects by parcel post. The customer shall bear the costs of returning the merchandise provided the goods have been delivered as ordered and the price of the return merchandise does not exceed EUR 40.00 or in case of merchandise valued at more than EUR 40.00, when at the time of the cancellation the customer has not performed as stipulated or has not made the contractually agreed partial or full payment. In all other cases the customer may return the merchandise free of charge.

Objects not suitable for shipment by parcel post shall be picked up at the customer's premises. The obligation to return received payments shall be fulfilled within 30 days. For the customer the grace period starts with the date the cancellation is sent or the object is returned; for the vendor the grace period begins with the receipt of the cancellation or the returned goods.

### End of revocation instruction

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