

GUNDULA GREEN & PAMELA STANFORD MEDIA

LUNOVIS VERLAG BERLIN · LUNOVIS DESIGN · LUNOVIS MUSIC · G&S PRODUCTIONS
PUBLISHING HOUSE · LABEL · GRAPHIC DESIGN · WEB DESIGN · MUSIC PRODUKTION · LIVE

General terms and conditions

for usage of the online store www.lunovis.info by consumers

Scope

The following general terms and conditions are exclusively to the business relation between Gundula Green & Pamela Stanford Media and the customer at the date the order is placed. Different conditions require a written confirmation by Gundula Green & Pamela Stanford Media.

Delivery and damages during transit

Please inform you about the delivery times from the respective item page. The shipping costs to Germany and in the remaining states of the EU contain the german MwSt (VAT). On payment in advance the item/s are dispatched after we received the entire payment. Please note with that fact, that this leads to a longer delivery time (calculated from order date) according to the duration of the transaction. We will advise you as quickly as possible of serious delay of delivery. Then you are entitled to cancel that order independent of the legal revocation right.

Gundula Green & Pamela Stanford Media or the commissioned shipping company is liable for damage in transit. For shipments to countries outside the EU, the customer is responsible for the proper import payment of duty on his costs.

Retention of title

The product remains property of Gundula Green & Pamela Stanford Media up to the entire payment.

Completion of the contract

The bill of sale comes about by sending an order form and confirmation of this order. Contracting partner of the buyer is Gundula Green & Pamela Stanford Media, Solmsstr. 9, 10961 Berlin, Germany.

After sending the order, the buyer receives a confirmation of the order entrance with all data, our general terms and conditions, the instruction of the revocation rights and further information to the given e-mail address.

Payment

Delivery will occur on account or payment in advance (bank transfer) with new customers.

Bank details:

Gundula Green & Pamela Stanford
Accountnr: 7124181008, bank code number: 10090000,
Berliner Volksbank
IBAN: DE18 100,9 0,000 IN 7124, 1810 08
BIC: BEVODEBB

For payments from the non-EU countries you please care about the additional transfer fees. Please, use [PAYPAL](https://www.paypal.com). Thereby you save the additional transfer fees.

Payment with credit card

We accept payment with credit card via [PAYPAL](https://www.paypal.com).

Instruction of the revocation rights

The legal regulations of the revocation rights are entitled to you. You find the instruction separately as as part of the order process or also here as a PDF: www.lunovis.info/lunovis-online-shop/en/wrr/pdf

Warranty

No warranty is given in case of damage caused by improper use or handling of the product. Moreover, the warranty depends on the legal regulations.

National and international prices

The prices contain the legal german MwSt. (VAT) of currently 7% or 19% (according to the product) for products delivered to Germany and in the EU. By deliveries outside the EU we calculate net prices. Within the order process the price is calculated accordingly by entering the shipping address.

Place of jurisdiction & head office

Place of jurisdiction is the head office of Gundula Green & Pamela Stanford Media - at the moment Berlin.

Head office address:

Gundula Green & Pamela Stanford Media
Sebastian Nagel
Solmsstr. 9
10961 Berlin, Germany
Tel. +49 (0)30 61201501

Severability clause

If any regulation of these general terms and conditions in whole or in part, be invalid or void, the validity of the general terms and conditions is not affected for the rest.

As of: June 2010.

Price changes, errors and availability are subject to change.